Rhode Island Certified Community Behavioral Health Clinic (CCBHC): Provider & Partner Guide

A CCBHC is an outpatient behavioral health clinic, certified by the State of Rhode Island, that provides a wide range of mental health and substance use services in clinics, homes, and community settings for all Rhode Islanders, regardless of age or insurance status. Insurance will be utilized whenever possible, and a sliding fee scale is offered to help ensure access to care for those who are uninsured or underinsured. If you're working with or know of an individual or family who is interested in receiving services, please assist them with connecting to the intake line of a CCBHC.

CCBHC services include:

- 24/7/365 mobile crisis services for children and adults
- Mobile response and stabilization services (MRSS)
- Outpatient individual, group and family therapy for mental health and substance use
- Outpatient withdrawal management
- Psychiatry and medication management
- Assertive Community Treatment: A person-centered, team-based mental health service designed to provide intensive, community-based support for individuals with severe mental illnesses
- Intensive community and home-based services for children, adolescents, and transition-aged youth
- Specialized services for substance use concerns
- Case management and care coordination
- Peer Recovery Specialists and peer-based supports for families and youth
- Services for special populations, including veterans and active-duty service members (ADSM)

Emergency response services:

CCBHCs provide 24-hour mobile crisis responses for adults and children experiencing an urgent or emergency behavioral health issue. CCBHC mobile teams are trained to assess the individual experiencing the emergency, de-escalate crisis situations, and connect people to needed services.

A trained professional will ask questions to determine what kind of response is required. Depending on the nature of the crisis, they may recommend: an appointment at a CCBHC that day or the next day, a mobile crisis response where trained health professionals come to the individual in their home or their community, or an emergency response.

Emergency phone numbers for each CCBHC are available in the table below. **If the individual is in immediate danger**—such as reporting access to weapons with intent to harm themselves or others, actively self-harming, or experiencing a medical emergency like an overdose or serious injury—911 should be called to ensure the safety and well-being of all involved. Use your clinical judgment to assess the situation and consider involving CCBHC mobile crisis teams when appropriate to provide the necessary care and support for the individual or family.

Certified Community Behavioral Health Clinic (CCBHC) locations, hours, and more:

CCBHCs are regionally based. However, Rhode Islanders may access services at any CCBHC. All CCBHCs offer walk-in, same day, and evening appointment hours. The days and hours of walk-in services are subject to change based on client need. *Please contact a CCBHC near you for specific information.

CCBHC Name & Website	Main Address	Service Area	Non-Emergency Phone #	Emergency Phone #	General Office Hours*	Closest Bus Stop
Community Care Alliance communitycareri.org	800 Clinton Street, Woonsocket	Burrillville, Cumberland, Lincoln, North Smithfield, Woonsocket	Adults: (401) 235-7121 Children: (401) 235-7410	(401) 235-7120	Monday – Friday 8 a.m. – 6:30 p.m. Saturday 9 a.m. – 1 p.m.	Route 87 Cumberland @ Clinton
Gateway (Johnston) brownhealth.org/locations/gateway-healthcare	1443 Hartford Avenue, Johnston	Cranston, Foster, Glocester, Johnston, North Providence, Scituate, Smithfield	Adults: (401) 729-8701 Children: (855) 543-5465	(401) 553-1031	Monday / Wednesday 8 a.m. – 7:30 p.m. Tuesday/ Thursday / Friday 8 a.m. – 4:30 p.m.	Route 28 @1481 Atwood
Thrive Behavioral Health ThriveBHRI.org	50 Health Lane, Warwick	Coventry, East Greenwich, West Greenwich, Warwick, West Warwick	Adults & Children: (401) 732-5656	(401) 738-4300	Monday – Friday 8:30 a.m. – 4:30 p.m.	Route 29 @ Kent County Hospital
Gateway (South County) brownhealth.org/locations/gateway-healthcare	4705A Old Post Road, Charlestown	Block Island, Charlestown, Exeter, Hopkinton, Narragansett, North Kingstown, South Kingstown, Richmond, Westerly	Adults: (401) 729-8701 Children: (855) 543-5465	(401) 364-7705	Monday / Wednesday 8 a.m. – 7:30 p.m. Tuesday/ Thursday / Friday 8 a.m. – 4:30 p.m. Saturday 8 – 11a.m.	Route 204 (Westerly Flex) will stop @ Center on request
Newport Mental Health newportmentalhealth.org	42 Valley Road, Middletown	Jamestown, Little Compton, Middletown, Newport, Portsmouth, Tiverton	Adults & Children: (401) 846-1213	(401) 846-1213, Option 1	Monday / Friday 8 a.m. – 4:30 p.m. Tuesday – Thursday 8 a.m. – 7 p.m.	Route 60 W. Main opposite Valley
Family Service of RI familyserviceri.org	55 Hope Street, Providence	Providence	Adults & Children: (401) 519-2280	(401) 854-6678	Monday & Friday 8:30 a.m. – 5 p.m. Tuesday-Thursday 8:30 a.m. – 7 p.m.	Route 92 @ Eastside Marketplace – Wickenden Before Hope Stop
The Providence Center providencecenter.org	530 North Main Street, Providence	Providence	Adults & Children: (401) 276-4020	(401) 274-7111	Monday – Friday 8 a.m. – 6 p.m. Weekends / Holidays 8:30 a.m. – 12:30 p.m.	N. Main: Route R @ University Heights; Prairie Ave: Route 6
Gateway (Pawtucket) brownhealth.org/locations/gateway-healthcare	101-103 Bacon Street, Pawtucket	Pawtucket, Central Falls	Adults: (401) 729-8701 Children: (855) 543-5465	(401) 723-1915	Monday & Thursday 8 a.m. – 7:30 p.m. Wednesday 8 a.m. – 6:30 p.m. Tuesday & Friday 8 a.m. – 4:30 p.m.	Route 80 Columbus Avenue @ Memorial